

### The Digitaly effect at LSE

Digitary has transformed the delivery of transcripts at LSE, explains Damian Roberts, Registry Manager:

*"Issuing results transcripts via Digitary allows us to offer the level of service students expect today. The transcript is issued quickly, receipt is guaranteed, and the document can never be misplaced. Using Digitary has also saved a considerable amount of staff time and expense. Since its introduction, we have seen an increasing number of third parties happy to accept documents issued in this way and are now looking at ways in which we can use Digitary to further improve the service we offer."*

(Quote obtained August 2013)

LSE graduates can now access and share their certified transcripts online, 24/7, and Digitary is now LSE's primary method of transcript delivery and authentication. Digitary's built-in support for printing handles the decreasing number of exceptions where paper is required.

Major recruiters, educational institutions, and credential evaluators trust documents delivered via Digitary. Furthermore, with the introduction of eTranscript exchange functionality, LSE graduates will be able to send electronic transcripts from their Digitary accounts to up to 3,000 U.S. institutions.

### Implementation and Support

The project was implemented remotely and was executed on a part-time basis as part of LSE's normal business schedule. Digitary works seamlessly with LSE's technical infrastructure and is well integrated with the SITS student information system and graduate authentication back-end.

Ongoing support and maintenance for LSE is managed remotely via Digitary's online helpdesk, and in response to customer needs, Digitary has implemented a number of key new features including batch printing, international eTranscript exchange, and certification of legacy PDF documents.



*"The project was smooth, on time and on budget. It was one of the easier implementations that we had at the institution. We continuously receive excellent customer service from Digitary, and we are happy to recommend Digitary to others."*

**Nena Lekic,**  
Student Records System's Manager - July 2013

*"Digitary has allowed us to provide our graduates with the documents they need in a secure and accessible format using state of the art technology. It has transformed the service we offer them."*

**Simeon Underwood,**  
Academic Registrar and Director of Academic Services - July 2013

# Transformation, delivered



SAVINGS



SERVICE



EFFICIENCY



PROGRESSION



SECURITY



COMPLIANCE



**DIGITARY**<sup>®</sup>  
secure online credentials